

Dear Lyndoch Living community member

Thank you for your understanding and support during this unprecedented time as we all manage the COVID-19 virus.

We appreciate you all following the recent precautionary closure process and embracing the alternative ways to connect with your loved ones. Our residents are feeling very loved with all the beautiful gifts, flowers and goodies arriving every day and we thank you very much for working with us to remain in touch by writing to them, phoning, sending video messages, and hosting window visits.

With the influenza season only just beginning, and with the COVID-19 symptoms presenting similar to influenza symptoms, we must remain vigilant in keeping this illness out of Lyndoch Living to ensure our residents can once again enjoy time with their family and friends.

From 1 May 2020, as directed by the Victorian Government, we require **ALL** visitors, staff, volunteers and contractors entering Lyndoch Living to have an up-to-date flu vaccination and to provide a vaccination certificate on entry otherwise they will not be able to enter.

We will continue with monitoring visitation and would like to remind families to keep contacting us by phoning 5561 9300 or [email](mailto:living@lyndoch.org.au) to discuss their individual requirements. We encourage your ideas to help us work within the regulations to ensure the safety of the entire Lyndoch Living community.

If you would like to receive future communications electronically, please send your full name, mobile number, preferred email and the name of your loved one to living@lyndoch.org.au.

Thank you for your continued support and may you and your family stay healthy and safe.

Yours sincerely,



Doreen Power
CEO