

 Lyndoch Living **COVID-19 - UPDATE**  
Wednesday 8th July 2020

Dear Lyndoch Living community,

Thank you for your ongoing support to keep your loved ones COVID-19 free. Lyndoch Living remains committed to the health and safety of its entire community.

We have been continually monitoring the situation, and due to the recent events occurring in metropolitan Melbourne, if you wish to visit a loved one you will need to confirm your postcode details when you call to make a visitor booking. Unfortunately, if you reside in one of the local government areas affected by the imposed lock-down you will not be able to enter the Lyndoch Living premises. We can always set up other forms of communication via phone or FaceTime.

Our visitor access process is still in place (<https://www.lyndoch.org.au/news/covid-19-updates/>) and it is still vitally important that everyone follow the latest advice from the Victorian Department of Health and Human Services (<https://www.dhhs.vic.gov.au/coronavirus>) to help stop the spread of COVID-19.

We appreciate your ongoing patience and understanding as we continue to monitor the situation. Should there be an increase in reported COVID-19 cases within our postcode areas we will immediately activate our infection control processes to reduce any risks to our residents and staff.

If you would like to receive future communications electronically, please send your full name, mobile number, preferred email and the name of your loved one to [living@lyndoch.org.au](mailto:living@lyndoch.org.au).

Thank you for your continued support and may you and your family stay healthy and safe.

Yours sincerely,



**Doreen Power**  
CEO