

Dear Lyndoch Living community,

Lyndoch Living remains committed to the health and safety of its entire community. As COVID-19 cases continue to rise in Victoria, and with one case being recorded in Warrnambool, it is important that we all remain vigilant and continue to support our community.

We must respect the highly contagious nature of this virus and protect the health and wellbeing of our residents and staff. This is why We are asking ask all families to reconsider any onsite visits to help reduce the risk of any community transmission and look to alternative forms of communication such as phone, Zoom or FaceTime.

I want to reassure you that we will always consider “the family connection” as an essential interaction and ask you to please keep an open and honest communication connection link with us about your concerns and feelings. It is particularly important for us to stay as connected as possible.

Our visitor access process is still in place (<https://www.lyndoch.org.au/news/covid-19-updates/>) and it is still vitally important that everyone follow the latest advice from the Victorian Department of Health and Human Services (<https://www.dhhs.vic.gov.au/coronavirus>) to help stop the spread of COVID-19.

We appreciate your ongoing patience and understanding as we continue to monitor the situation. Should there be an increase in reported COVID-19 cases within our postcode areas we will immediately activate our infection control processes to reduce any risks to our residents and staff.

If you would like to receive future communications electronically, please send your full name, mobile number, preferred email and the name of your loved one to living@lyndoch.org.au.

Thank you for your continued support and may you and your family stay healthy and safe.

Yours sincerely,



Doreen Power
CEO