

Dear Lyndoch Living community,

Lyndoch Living remains COVID-19 free and we continue to protect the health and wellbeing of our residents, clients, staff, and the broader community.

### Visiting guidelines

To continue keeping our environment safe all visitors must make a booking prior to visiting a loved one.

- Bookings can be made by calling (03) 5559 3480, between 9am-12pm Monday to Friday (except public holidays).
- Visiting hours are 10am-4pm daily and visits are restricted to a resident's room only for a maximum of 2 hours.
- Visitors must complete a screening process. Commencing on Monday 26 October 2020, this will include a written declaration in addition to the current temperature checking.
- We ask that if you have been unwell, recently tested for COVID-19, or been in contact with someone who has tested positive to COVID-19, that you do not make a booking.
- Bookings are to be made in advance as there is a density quota in place. Please be patient and consider others when making your booking.

### Stay connected

If you would like to receive future communications electronically, please sign up to our mailing list <https://www.lyndoch.org.au/covid-19-updates/>, or connect with us via [Facebook](#) or [Instagram](#).

I want to thank the Lyndoch Living community for helping keep Lyndoch Living COVID-19 free. Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,



**Doreen Power**  
CEO