

Dear Lyndoch Living Community,

Lyndoch Living remains COVID-19 free, and we continue to protect the health and wellbeing of our residents, clients, staff, and the broader community.

## Updated visiting guidelines

With the improved situation in Victoria and aligning with current Government guidelines, we are pleased to inform you that our visiting guidelines have been updated. The following changes are now in place:

- Visiting hours across our homes, are 9:00 am - 4:30 pm daily.
- Due to the density quotient, visits are restricted to a resident's room and are based on the following capacity:
  - Residents in Lake Lodge, APC, and Swinton wings can have up to a maximum of four visitors at any one time.
  - Residents located in Riverside (Engelbert, Berlyn, Harris) and May Noonan Centre can have a maximum of two visitors at any one time.
- Visitors must complete a screening process and a written declaration in addition to the current temperature checking.
- Masks must be worn within our homes at all times.
- Physical distancing and good hand hygiene must be practised.

We want to thank everyone for sharing in the responsibility to keep Lyndoch Living COVID-19 free. To continue maintaining your loved one's safety, and the broader Lyndoch Living Community, we ask that you do not visit if you have:

- been unwell, particularly with fever or acute respiratory infection (for example, cough, sore throat, runny nose, shortness of breath symptoms)
- recently tested for COVID-19
- been in contact with someone who has tested positive to COVID-19, or
- recently returned from overseas.

## Christmas celebrations

Previously family members have joined their loved ones for Christmas lunch at Lyndoch. This year, due to density quotas, we are unable to continue this tradition. However, residents can go along on external outings that are conducted safely. Please talk to the Nurse Unit Manager to discuss your requirements.

## Stay connected

If you would like to receive future communications electronically, please sign up to our mailing list <https://www.lyndoch.org.au/covid-19-updates/>, or connect with us via [Facebook](#) or [Instagram](#).

Again, thank you for helping keep Lyndoch Living COVID-19 free.

Please do not hesitate to call us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,

A handwritten signature in black ink, appearing to read 'Doreen Power', with a horizontal line extending to the right.

**Doreen Power**