

Dear Lyndoch Living Community,

Lyndoch Living remains COVID-19 free and we continue to protect the health and wellbeing of our residents, clients, staff, and the broader community.

As the situation continues to change, we would like to inform you of updates to the current visiting guidelines.

Updated visiting guidelines - what hasn't changed

- Visiting hours are 9:00 am – 4:30 pm daily and visits are restricted to a resident's room only for a maximum of 2 hours.
- Visitors must complete a screening process and a written declaration in addition to the current temperature checking.
- Masks must be worn within our homes.
- Physical distancing and good hand hygiene must be practised.

To continue maintaining your loved one's safety, and the broader Lyndoch Living Community, we ask that you do not visit if you have:

- been unwell, particularly with fever or acute respiratory infection (for example, cough, sore throat, runny nose, shortness of breath symptoms)
- recently tested for COVID-19
- been in contact with someone who has tested positive to COVID-19
- recently returned from overseas, or
- anyone who has visited or lived in an orange or red zone (as per the Victorian traffic light permit system) will not be allowed to visit until that zone reverts to a green zone.

What has changed?

- Visitors are not required to phone and make a booking prior to visiting a loved one, and can visit with additional family members.

Stay connected

If you would like to receive future communications electronically, please sign up to our mailing list <https://www.lyndoch.org.au/covid-19-updates/>, or connect with us via [Facebook](#) or [Instagram](#).

Again, thank you for following the recommended precautions and helping keep Lyndoch Living COVID-19 free.

Please do not hesitate to call us on 5561 9300 if you have any questions or special circumstances.

Kind regards,



Doreen Power
CEO