

Dear Lyndoch Living Community,

Lyndoch Living update – COVID-19 free

Lyndoch Living remains COVID-19 free and we would like to thank you for your efforts to keep informed on COVIDSafe settings. We would like to remind you that some clauses still apply to aged care to continue protecting the health and wellbeing of our residents, clients, team, and the broader community.

Visitor guidelines

Our visitor guidelines for our homes are as follows:

- Families and visitors can visit between 9:00 am - 4:30 pm each day
- Visits are restricted to the resident's room
- All visitors must wear a face mask and complete the QR Code sign in, screening and declaration process

Symptomatic people, returned travellers, close contacts of a confirmed case, people who have visited any exposure site as listed by the [Department of Health and Human Services](#), are all considered excluded persons. Excluded persons cannot enter our homes for any reason.

Screening process for visitors

The Department of Health and Human Services has developed an online screening and declaration process. This is to be completed by anyone entering our homes via the QR Code located at the main entrance.

- If you have an Android phone, you will need to download a QR Scanning app from the Google App store. Newer models enable the camera to scan the codes in your camera settings.
- If you have an Apple phone, just point your camera to the QR code, and the app will automatically open.
- You need to complete all the fields.
- You will receive a confirmation that needs to be displayed to the screening team when you go through the temperature checking process.

Please watch the [instructional video](#) on how to complete the sign-in process.

COVID-19 Vaccination

Lyndoch Living welcomes the start of the Australian Government's roll-out of the COVID-19 Vaccination Program for all aged care residents and team members. We are closely following the Australian Department of Health's direct health advice. Information is available on [our website](#) as part of our commitment to keeping you positively engaged with the program, informed and supported. This includes information on:

- Information on the national roll-out
- Who will get the vaccinations
- How you can be prepared and consent forms
- Eligibility checker and the different phases
- What vaccinations will be available
- Vaccine safety
- Information on the vaccine in other languages

The Australian Government has a strategy to deliver the vaccines to everyone living in Australia, with aged care as a priority. Updated information on the vaccination is available on the [Department of Health website](#).

Staying in-touch

If you would like to receive future communications electronically, please sign up to our [mailing list](#), or keep up to date by connecting with us via [Facebook](#) or [Instagram](#).

Again, thank you for following the recommended precautions and helping keep Lyndoch Living COVID-19 free. Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO