

Dear residents and families,

Lyndoch Living update – COVID-19 free

Lyndoch Living remains COVID-19 free and we continue to protect the health and wellbeing of our residents, clients, team, and the broader community.

Visitor guidelines

The Department of Health and Human Services has informed all residential aged care facilities to implement the following enhanced visiting measures as of 6:00pm Tuesday 25 May 2021. These are:

- Visiting hours are 9:00 am – 4:30 pm daily and visits are restricted to a resident's room only.
- Two visitors at one time (do not have to be from the same household).
- No time limits or specified purpose required.
- No more than five visitors per day, including dependents.
- A group may exceed the “two visitors at a time” rule if dependents of a visitor are in the group and care for the dependents cannot be arranged.
- All visitors are required to wear face masks when in an indoor space or in any outdoor space when a visitor cannot maintain 1.5m distance from all other persons.
- Visitors must complete the Department of Health and Human Services QR Code screening process or a written declaration in addition to the current temperature checking when entering our homes.
- Physical distancing and good hand hygiene must be practised.
- For those people who are deemed as providing essential care (e.g. supporting responsive behaviours) and compassionate care, please speak directly to the Unit Manager to discuss visitation.

To keep Lyndoch Living and the broader community COVID-19 free, we ask that you do not visit if you have:

- attended any known exposure sites
- been unwell, particularly with fever or acute respiratory infection (for example, cough, sore throat, runny nose, shortness of breath symptoms),
- recently tested for COVID-19,
- been in contact with someone who has tested positive to COVID-19.

Symptomatic people, returned travellers, close contacts of a confirmed case, people who have visited any [exposure site as listed](#) by the Department of Health and Human Services are all considered restricted persons.

Stay connected

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances. If you would like to receive future communications electronically, please sign up to our [mailing list](#), or keep up to date by connecting with us via [Facebook](#) or [Instagram](#).

Keeping our community safe is a shared responsibility. Thank you for following the Victorian Government enhanced measures and helping keep Lyndoch Living COVID-19 free.

May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO