

Dear residents and families,

Updated Restrictions

Lyndoch Living remains COVID-19 free, and we continue to protect the health and wellbeing of our residents, clients, team, and the broader community.

As announced by the Acting Premier of Victoria, the state-wide Circuit Breaker Action Restrictions have been updated. In regional Victoria:

- There is no stay at home requirement
- Movement between metropolitan Melbourne and regional Victoria unrestricted.
- Face coverings:
 - Must be carried at all times
 - Must be worn indoors except if at home, or if an exception applies
 - Recommended to be worn outdoors where 1.5 metres physical distancing cannot be maintained
- A complete list of the restrictions and the [Statement from the Acting Premier is available online.](#)

Visitor guidelines

- Two visitors at a time, up to five visitors per day in a resident's room between 9:00am – 3:00pm each day
- End of life two visitors at a time with no total limit per day
- Visitors do not have to be from the same household and no time limit
- Prospective residents are permitted to visit.
- For those providing essential care, e.g. supporting responsive behaviours and compassionate care, please speak to your Nurse Unit Manager.

Signing in and screening

As part of the Department of Health's directives all visitors must sign in and complete the screening process using the QR Code provided by the Department located at the entrance. If you are unable to use a device to scan a QR code, you can ask the screening team to assist you.

We ask that all visitors be patient and respectful when entering the building and follow the directions of the screening team, and practice social distancing, good hand hygiene and wear a mask.

Visitors are not to enter our homes if they have:

- been unwell, particularly with fever or acute respiratory infection (for example, cough, sore throat, runny nose, shortness of breath symptoms),
- recently tested for COVID-19,
- been in contact with someone who has tested positive to COVID-19,
- recently returned from overseas, or
- anyone who has visited or lived in an orange or red zone (as per the Victorian traffic light permit system) will not be allowed to visit until that zone reverts to a green zone.

Also remember, residents who leave the facility must comply with the same public health directions that all Victorians are required to comply with and should undertake the screening process upon their return.

Keeping our community safe is a shared responsibility. We will continue to post all updates to our website and social media channels.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO