

Dear residents and families,

Updated restrictions

Lyndoch Living remains COVID-19 free, and we continue to protect the health and wellbeing of our residents, clients, team, and the broader community.

As announced by the Premier of Victoria yesterday, the State of Victoria entered a five day state-wide lockdown as of 11:59pm last night. This means you must stay at home unless:

- shopping for necessary goods and services (one person per household, once per day, a support person can accompany if required)
- caregiving or compassionate reasons
- authorised work or permitted education, or work interstate
- exercise (up to two hours, with one other person or members of your household)
- receive a vaccination
- other specified reasons (specific exemptions apply)

Visitor guidelines

No visitors are permitted into aged care or other residential facility settings, apart from those providing end-of-life care (maximum of two visitors per day within permitted purposes). For those providing essential care, e.g. supporting responsive behaviours and compassionate care, please contact the Nurse Unit Manager.

We regret any inconvenience and anxiety that this may cause some residents and their families, and ask for your support and understanding.

We understand that keeping in touch with family and friends is important. As an alternative to physically visiting our homes, please consider telephoning your family member, or using a social media app to have a virtual visit. Our staff are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

I want to thank the wonderful Lyndoch Living community for helping keep Lyndoch Living COVID-19 free, and we are aware of the hardship being faced by many families and residents.

Keeping our community safe is a shared responsibility. We will continue to post all updates to our [website](#) and social media channels.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO

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