

Dear residents and families,

## Updated restrictions

Lyndoch Living remains COVID-19 free, and we continue to protect the health and wellbeing of our residents, clients, team, and the broader community.

As announced by the Premier of Victoria today, the current state-wide restrictions will continue until Tuesday 27 July at 11:59pm. This means you must stay at home unless:

- shopping for necessary goods and services (one person per household, once per day, a support person can accompany if required)
- caregiving or compassionate reasons
- authorised work or permitted education, or work interstate
- exercise (up to two hours, with one other person or members of your household)
- receive a vaccination
- other specified reasons (specific exemptions apply)

## Visitor guidelines - remain unchanged

No visitors are permitted into aged care or other residential facility settings, apart from those providing end-of-life care (maximum of two visitors per day within permitted purposes). Please contact the Nurse Unit Manager for those providing essential care, e.g. supporting responsive behaviours and compassionate care.

We regret any inconvenience and anxiety that this may cause some residents and their families, and ask for your support and understanding.

We understand that keeping in touch with family and friends is important. As an alternative to physically visiting our homes, please consider telephoning your family member or using a social media app to have a virtual visit. Our team are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

Keeping our community safe is a shared responsibility, and I want to thank the Lyndoch Living community for helping keep Lyndoch COVID-19 free. We will continue to post all updates to our [website](#) and social media channels.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

May you and your family stay healthy and safe.

Kind regards,



**Doreen Power**  
**CEO**

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