

Dear residents and families,

Precautionary closure - update

Lyndoch Living remains COVID-19 free, and we continue to protect the health and wellbeing of our residents, clients, team, and the broader community.

As the COVID-19 exposure sites within the region continue to grow, we will continue being vigilant, and the precautionary closure of our residential homes will remain in place until further notice.

This means we are currently not accepting visitors to our homes except for the end of life care; please speak to the Nurse Unit Manager. In addition, for other compassionate reasons, we invite you to talk to our Acting Director of Nursing to discuss your circumstances.

We regret any inconvenience and anxiety that this may cause some residents and their families, and ask for your support and understanding as we continue to monitor the situation as it evolves. We advise you to keep up to date with the [latest exposure sites](#), and to follow the directions of the Department of Health.

We understand that keeping in touch with family and friends is important. As an alternative to physically visiting our homes, please consider telephoning your family member or using a social media app to have a virtual visit. Our team are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

We want to thank the wonderful Lyndoch Living community for helping keep Lyndoch Living COVID-19 free, and we are aware of the hardship many families and residents face.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

Keeping our community safe is a shared responsibility. May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO