

Dear residents and families,

Precautionary closure now in place - help us to stay safe and keep caring

Unfortunately, due to the increasing presence of COVID-19 within our region, we have made the decision to implement a precautionary closure of our residential homes. All visitors who had bookings have been individually contacted and informed of this change.

This means we are not accepting visitors to our homes except for those providing end of life care, or supporting responsive behaviours and essential/compassionate care. You will need to contact us on (03) 5561 9300 to speak with our Nurse Unit Manager or Acting Director of Nursing to discuss your needs.

We regret any inconvenience and anxiety that this may cause some residents and their families and ask for your support and understanding as we continue to monitor the situation as it evolves.

We understand that keeping in touch with family and friends is important. As an alternative to physically visiting our homes, please consider telephoning your family member or using a social media app to have a virtual visit. Our team are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

We want to thank the wonderful Lyndoch Living community for your ongoing support, and we are aware of the hardship many families and residents face.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

Keeping our community safe is a shared responsibility. May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO