

Dear residents and families,

As you are aware, we implemented a precautionary closure across our homes in line with recommendations from our Infection Control Advisor. Lyndoch Living has a COVID-19 management program in place for residents, clients and team members.

Like many organisations within Warrnambool, some of our team members have returned a positive COVID-19 result following the festive period. We can confirm that all residents are well, and no one is displaying any symptoms at this stage and there is no evidence of onsite transmission.

We have notified public health officials as required. We are following the procedures recommended by the Department of Health and the Communicable Diseases Network of Australia and advice from our Infection Control Advisor.

We want to make residents, clients, their families, our dedicated team and our community aware of this situation, and we continue to follow the advice from the department and clinical experts.

We understand that keeping in touch with family and friends is important. Please consider telephoning your family member or using a social media app to host a virtual visit as an alternative to physically visiting our homes. Our team are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

We want to thank the wonderful Lyndoch Living community for their support and understanding, and we are aware of the hardship many families and residents face.

Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

We will continue to keep you informed. May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO