

Dear residents and families,

We are writing to provide you with an update on the team members who tested positive for COVID-19. We are pleased to inform you that there has been no onsite transmissions. All residents are well, and no one is displaying any symptoms.

We continue to support and monitor our team members, who immediately isolated and undertook testing when they became symptomatic. We continue to follow the advice from the department and clinical experts.

As part of our containment strategy to safeguard against potential outbreaks, our homes will remain closed to visitors. To further protect our residents and team members, we have introduced some internal measures such as additional Personal Protective Equipment (PPE), monitoring and zoning of areas that designate infection control requirements, precautionary closures and Rapid Antigen Testing. At present, Swinton Ground is currently in isolation as a precautionary measure.

For those providing end of life care or supporting responsive behaviours and essential/compassionate care, you will need to contact us on (03) 5561 9300 to speak with our Nurse Unit Manager or Acting Director of Nursing to discuss your needs. There is a limit of up to two people who can visit under these guidelines, and you must follow the directions of the screening and care teams.

We understand that keeping in touch with family and friends is important. Please consider telephoning your family member or using a social media app to host a virtual visit as an alternative to physically visiting our homes. Our team are happy to assist in connecting you with your loved one via phone, FaceTime or window visits.

As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

We want to thank the wonderful Lyndoch Living community for their support, and we are aware of the hardship many families and residents face. The OPAN (Older Persons Advocacy Network) has a range of resources and information on its website that may help <https://opan.org.au/>.

We will continue to keep you informed. Please do not hesitate to contact us on 5561 9300 if you have any questions or special circumstances.

Keeping our community safe is a shared responsibility. May you and your family stay healthy and safe.

Kind regards,



Doreen Power
CEO

www.lyndoch.org.au | reception@lyndoch.org.au

