



COVID-19 UPDATE

(Novel Coronavirus) - 16 August 2022

Dear residents and families,

We are writing to provide you with an update on the current COVID-19 situation at our May Noonan Centre. The affected residents continue to display minor symptoms and are doing well, and we are checking in with their primary contact.

We are working closely with the Public Health Unit to ensure the safety and wellbeing of residents and team members. To limit the spread, residents are receiving care and meals in their rooms, and we are limiting movement around the home and separating residents who have tested positive from other residents.

Team members complete daily RATs and are wearing Tier 3 PPE (N95 masks, eye protection, gown and gloves).

All partners in care visitors are also subject to upgraded safety protocols and must comply with the same Tier 3 PPE requirements. In addition, they must follow the instructions of the screening and care teams, only visit in the resident's room, and phone ahead on (03) 5557 8888. Please watch this video from the [Department of Health](#) to understand how to correctly put on and take off PPE.

We understand that keeping in touch with family and friends is essential, and our team is happy to assist in arranging a catch-up with your loved one via phone, FaceTime or window visits.

As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

For additional support, the OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>.

We will continue to keep you informed. May you and your family stay healthy and safe.

Kind regards,

Jamie Brennan

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