



COVID-19 UPDATE

(Novel Coronavirus) - 17 August 2022

Dear residents and families,

We are writing to thank you for your ongoing support as we managed the recent COVID-19 cases. We are happy to inform you that the affected residents have recovered, and we have received clearance from the Public Health Unit.

In particular, we would like to thank the visitors who wore additional personal protective equipment, or took the option to undertake a window visit, and families who used technology to stay in touch. The team members were also touched by the community member who kindly sent flowers to the team.

With COVID-19 continuing to play a significant role in our community, it is important to understand infection prevention and control measures to ensure we can continue to protect our loved ones and those who care for them.

The Department of Health and VICNISS Healthcare Associated Infection Surveillance have put together education modules covering different infection prevention and control principles. These modules are suitable for everyone and can be accessed via: <https://www.vicniss.org.au/resources/ipc-elearning-modules/>.

As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

We are aware of the hardship many families and residents face. The OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>.

Please do not hesitate to contact us, at any time, on 5561 9300 if you have any questions or special circumstances.

We will continue to keep you informed. May you and your family stay healthy and safe.

Kind regards,
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