



# COVID-19 UPDATE

(Novel Coronavirus) - 23 August 2022

Dear residents and family members,

I write to provide you with an update on the current COVID-19 situation at May Noonan Centre after the home recorded 18 positive COVID-19 cases.

I want to reassure our residents and families that all residents with COVID-19 continue to have their social and care needs met, have anti-viral medication and continue to display only minor symptoms. We continue to closely monitor their condition and anticipate the isolation period to end at midnight tomorrow.

As always, we remain focused on providing quality care to our residents – your loved ones – and supporting our dedicated staff. We continue working closely with the Public Health Unit and are grateful for the support by South West Healthcare and Terang & Mortlake Health Service, who have provided additional staffing resources to address the challenges we face.

We are also grateful to the Commonwealth and State Governments, who have provided a surge workforce to assist our team. Like other aged care providers who have experienced outbreaks, we can confirm that the Australian Defence Force has agreed to provide additional staff who arrived today.

All affected residents continue to mingle and socialise within appropriate living and dining areas. Lyndoch Living continues to strictly use Personal Protective Equipment (PPE) to minimise the risk of infection.

While we are attempting to contact all primary contacts of the affected residents daily by phone, it is important to us that the families of our residents know how to get in touch regarding the health of their loved ones. Families of May Noonan Centres residents can contact the Centre on (03) 5557 8888 for more information.

For additional support, the OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>

We will continue to update you and the community.

Kind regards,

**Jamie Brennan**  
**Acting CEO**

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