



# COVID-19 UPDATE

(Novel Coronavirus) - 26 July 2022

Dear residents and families,

We are writing to inform you that there have been a number of COVID-19 cases reported in Swinton West. The affected residents continue to display minor symptoms and are doing well, and their primary contact has already been contacted.

Swinton West has now been placed in a red zone as a precautionary measure. This means all team members will be wearing Tier 3 PPE (N95 masks, eye protection, gown and gloves), and as such, we request all partners in care visitors to comply with the same Tier 3 PPE requirements, follow the instructions of the screening and care teams, only visit in the resident's room and phone ahead to book your visit on (03) 5561 9300.

Please watch this video from the [Department of Health](#) to understand how to put on and take off PPE correctly.

We understand that keeping in touch with family and friends is essential, and our team is happy to assist in arranging a catch-up with your loved one via phone, FaceTime or window visits.

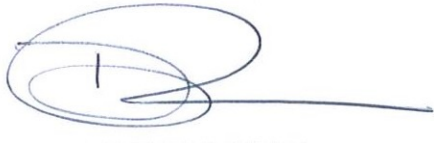
As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

For additional support, the OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>.

Please do not hesitate to contact us, at any time, on 5561 9300 if you have any questions or special circumstances.

We will continue to keep you informed. May you and your family stay healthy and safe.

Kind regards,

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke extending to the right.

**Doreen Power**  
**CEO**

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