

11 October 2022

Dear residents and family members,

I write to provide you with an update on the current COVID-19 outbreak at Lyndoch Living on Swinton Level 1.

As you know, last week two Lyndoch Living residents tested positive to COVID-19. This week an additional resident has tested positive. In response to this growing outbreak, the Commonwealth Government has provided Lyndoch Living with 16 additional care and support staff, supplying registered nurses, endorsed enrolled nurses and personal care assistants as part of its COVID-19 surge workforce program.

The arrival of this workforce will provide much needed support and relief to our team and will ensure we meet the high-quality care standards for our residents. Lyndoch Living is grateful to the Commonwealth and State Governments for this assistance and will continue to work closely with them to care for our residents - your loved ones - throughout this outbreak.

To update you on how this outbreak is going:

- One resident has already completed their isolation period after returning a negative result.
- The other two residents are doing well, have anti-viral medication, are up-to-date with COVID-19 vaccines and are asymptomatic.
- No other residents have tested positive, and the outbreak remains isolated to Swinton Level 1.
- Our team is continuing to monitor all our residents carefully and are liaising directly with the affected resident's primary contact.

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The arrival of this surge workforce coincides with the commencement of Lyndoch Living's new Acting Director of Nursing Anita Plowman. Anita was previously a Nurse Unit Manager at Lyndoch and is returning to support the team. We are grateful for the support of Moyne Health Services who have agreed to release Anita on secondment to us.

Anita will take over from the previous Acting Director of Nursing Leigh Tannock who will remain with the Lyndoch Living team until Friday 11 November to support the handover, and the care team.

Our team remains committed to the safety and care of our residents and encourage anyone with questions or concerns to contact (03) 5557 8888.

We will continue to provide you with updates on this outbreak and the wellbeing of our residents over the coming days.

Kind regards,

**Andrew Long**  
**Chief Financial Officer**