



COVID-19 UPDATE

(Novel Coronavirus) - 13 October 2022

Dear residents and family members,

Lyndoch Living's number one priority is the safety and care of our residents and team members. We are writing to provide you with an update on the current COVID-19 situation, and we continue to work closely with the Public Health Unit.

Update on Swinton Level 1

We have one remaining COVID-19 positive case in Swinton Level 1. The affected resident continues to be doing well, and their primary contact is being advised directly on the progress of their loved one. All other residents are well and are not showing any signs of symptoms.

This means Swinton Level 1 remains an amber zone, with all team members and visitors required to wear Tier 2 PPE (N95 masks and eye protection). All other areas are zoned blue, with staff and visitors required to wear N95 masks.

As always, we remain focused on providing quality care to our residents – your loved ones – and supporting our committed team. We continue to monitor all residents closely and want to reassure families that all residents continue to have their care needs met.

In addition, Lyndoch Living continues to strictly use Personal Protective Equipment (PPE) to minimise the risk of infection, and a continue to maintain thorough cleaning processes.

How to put on and take off PPE

We ask all visitors to please watch this video from the [Department of Health](#) to understand how to correctly put on and take off PPE.

All visitors are to follow the instructions of the screening and care teams, only visit when well, complete on-site and show a negative RAT before entering, visit only in the resident's room and wear the appropriate PPE as instructed.

While caring for our residents is our number one priority, you are important members of our community too. Therefore, it is important to us that the families of our residents know how to get in touch regarding the health of their loved ones. Please do not hesitate to:

- contact us at any time on (03) 5561 9300 if you have any questions or special circumstances
- visit [our website](#) to read our updates
- [sign up](#) to receive updates via email
- book your [visit online](#).

As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

For additional support, the OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>.

We will continue to update you and the community.

Thank you!

www.lyndoch.org.au | reception@lyndoch.org.au

