

COVID-19 UPDATE

(Novel Coronavirus) - 17 October 2022

Dear residents and family members,

We thank you for your ongoing support as we managed the recent COVID-19 cases in Swinton Level 1. We are pleased to inform you that the affected residents have all recovered, and we have received clearance from the Public Health Unit.

The past few weeks have been challenging, but we remain focused on providing quality care to our residents – your loved ones. Lyndoch Living's aged care team will continue to care for and closely monitor all residents, and we thank them for their commitment.

Again, we extend our gratitude towards the Commonwealth and State Governments for their support during this time.

With COVID-19 continuing to play a significant role in our community, it is essential to remain vigilant for symptoms, wear N95 masks and undertake a RAT when onsite, follow the instructions of the screening team, and not visit our homes if you have any COVID-19 symptoms.

While we attempt to contact all primary contacts of the affected residents regularly by phone, it is important to us that the families of all our residents know how to get in touch regarding the health of their loved ones. Therefore, please do not hesitate to contact us on (03) 5561 9300 for more information.

As the nominated primary contact, we respectfully ask you to share this information with other family members and friends.

For additional support, the OPAN (Older Persons Advocacy Network) website has a range of support resources and information that may help <https://opan.org.au/>

We will continue to update you and the community.

Thank you.